

Waylyn Hobbs Jr., Mayor

PATRICIA PEREZ, Village Clerk
KEISHA N. MARSHALL Esq, Village Attorney
JOE GILL, Treasurer



JEFFERY DANIELS, Deputy Mayor
CLARIONA D. GRIFFITH, Trustee
KEVIN D. BOONE, Trustee
JOYLETTE WILLIAMS, Trustee

Plan for Implementation of Public Service Law §§ 32, 89-b, 89-1, 91, & 216 and General Business Law § 399-zzzzz (Chapter 106 of the Laws of 2021)

The Village of Hempstead will **NEVER** terminate or disconnect any water service whether residential or commercial for non-payment of a water bill. This policy existed prior to the COVID-19 state of emergency.

Plan of Action effective May 11, 2021:

1. Offer residential consumers and small business with 25 or fewer employees who have experienced, "a change in financial circumstances due to the COVID-19 state of emergency", the option to enter into a Deferred Payment Agreement (DPA) for water usage from May 11, 2021, through December 31, 2021. Payments will be deferred through June 30, 2022. (See Payment Deferral Request Form attached)
2. No penalties or late fees will be added to bills of consumers who request a DPA due to the COVID-19 state of emergency
3. For a period of 180 days after December 31, 2021, the Village will not place a lien on the property of those consumers who have a DPA in place for non-payment of a water bill for all water usage from May 11, 2021, through December 31, 2021.
4. The Village will not place a lien on the real property of any residential consumer, non-residential consumer which serves residential premises, or a small business consumer for non-payment of bill arrears, penalties, or late fees unless, at least thirty (30) days previously, a notice of the District's intention to do so together with a notice of a consumer's rights under Public Service Law §89-1 is sent to the consumer.
5. The Village will print on every consumer bill a message notifying the consumer of their right(s), under Public Service Law §§ 32, 89-b, 89-1, 91, & 216, to request a DPA by filling a request with the village; forms can be found on the Village website at (Villageofhempstead.org). (See sample of notice attached)